

# Let our family care for your family!

Smith Pharmacy is a family-owned-and-operated, independent, community pharmacy located conveniently off Highway 41 and County Road N in the tight-knit village of Little Chute. Smith Pharmacy's story began with a dream to create a customer-oriented pharmacy that could creatively solve patient care needs. Nic Smith, PharmD (owner) reflects on the early days of the pharmacy, "Due to the vast support and connections that have been made, we will be celebrating our 10th anniversary this December 2, 2023. My wife, Nikki, and I opened the doors with three young children and a baby on the way. At that time, we would fill an average of 20 scripts per day. We had two full-time employees (one pharmacist) and one part-time employee working in a 1,500 square foot area. Currently, we have 43 employees (including nine pharmacists) and utilize 7,500 square feet. Thank you to our loyal customers and dedicated staff that have allowed us to create a local, family-owned, patient-oriented, and employee empowered pharmacy for our community."

Nic graduated from the University of Wisconsin-Madison School of Pharmacy in 2004, and began his pharmacy career at a major retail chain pharmacy where he gained 13 years of experience. He learned the realin of pharmacy and met lots of connections along the way; however, Nic felt limited in his ability to care for patients in the corporate chain environment and knew he needed to be a healthcare entrepreneur to serve patients to his greatest potential.

Nic is accompanied by eight fellow pharmacists: Martin Treu (Appleton), Spencer Schultz (Appleton), Christine Schuh (Freedom), Todd Doxtater (Kimberly), Dan Steffen (Greenville), Khaypha Kue (Green Bay), long-term care pharmacist Lindsey Bloch (Green Bay), and compounding pharmacist Jessica Hockers (Green Bay). Smith Pharmacy also has two registered nurses on staff, owner Nikki Smith (Freedom) and Alivia Van Asten (Freedom).

Smith Pharmacy now has more employees than ever before to service their growing customer base. Pharmacist Spencer Schultz says, "What sets Smith Pharmacy apart

from other pharmacies is our staff. This is an amazing group of people to get to work with every day." The technicians have all different backgrounds in pharmacy: retail, independent, long-term care, and hospital. These technicians are very talented and diverse, including bilingual technicians available to assist Hmong, Spanish, and Japanese speaking individuals. The pharmacy is a Youth Apprenticeship employer, having employed approximately 20 high school students throughout the years and hosting various job shadows. Relatedly, Nic is a preceptor for current pharmacy students who complete multiple rotations in long-term care, compounding, medication therapy management, and community pharmacy. He has mentored close to 30 students at Smith Pharmacy. In fact, four of the nine pharmacists employed were past pharmacy students of Nic.

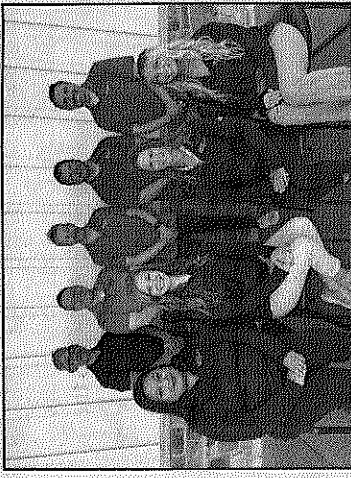
In the community, the pharmacy will organize vaccine clinics for local long-term care facilities, businesses, and schools. Other vaccine services include: Shingles (appointment only), Pneumonia, Tetanus-Diphtheria-Pertussis (TDP), and Measles-Mumps-Rubella (MMR). COVID-19 vaccines are available Tuesdays only on a walk-in basis from 9-5pm for ages 12+. They have the bivalent (booster) and Novavax (primary series + booster) available. An additional dose of the bivalent booster is now approved for patients over 65 years old that haven't had a COVID-19 vaccine in the past four months. COVID-19 tests are also available over-the-counter.

Smith Pharmacy puts an emphasis on convenience for their customers. For example, there are multiple ways to initiate refills (email, text, voicemail, customized app, or smithpharmacyrx.com), they notify patients when prescriptions are ready via a text message or email, and prescriptions can be coordinated for pick-up on the same day to save time, money and hassle - ask about the Med Sync program. Furthermore, Smith Pharmacy also offers free mail and local delivery, as well as a drive through for easy pick-up.

Smith Pharmacy is equipped with a long-term care unit that prepares medications in "bubble packaging" (including over-the-counter medications). Medications are packed in a monthly cycle for their patients and for patients living in local long-term care facilities. Compliance packaging allows the patient to take each dose according to the calendar based on the frequency taken in a

**SMITH  
PHARMACY**  
Little Chute, WI

**Voted Best Pharmacy in the Valley in 2017-2022!  
Voted best CBD Store of the Valley in 2021 & 2022!**



**Back row left to right: Todd Doxtater, Dan Steffen, Martin Treu, Mic Smith, Spencer Schultz.**

**Front row left to right: Khaypha Kue, Lindsey Bloch, Christine Schuh, Jessica Hockers.**

or flavoring a medication for a child. It can also be much more complex, such as preparing enemas, fountains, hormone-based creams and suppositories, medicated chap sticks, nasal sprays, shampoos, beef or tuna-flavored capsules for pets, and much more. Compounding allows Smith to optimize therapy and convenience for each patient, and it often provides a cost savings in the process. Smith Pharmacy even has certain collaborative practice agreements set up with local physicians for customers to gain easy access to prescription-grade compounded therapies. Common conditions including chronic cold sores, dandruff of the beard, topical pain treatments, and itchy bug bites can often be treated successfully with these specialty compounds without the need to be seen by a physician first. Ask one of the pharmacists if one of these compounds may be right for you!

Smith Pharmacy would like to ultimately thank the communities of Little Chute, Freedom, and the Fox Valley for their support since the beginning. Nic and Nikki share, "It was like yesterday when we started, but here we are. With a heart full of gratitude, we say a huge thanks to our past and present team and our esteemed customers for all the support we have received in our first ten years of business!"

Visit Smith Pharmacy to experience personalized care, or as they would say, "Let our family care for your family!"

**1800 Freedom Rd., Little Chute (right off of Hwy 41 and N) • 788-8888 • Refill Line: 470-8358**

Hours: Mon-Fri 9-7, Sat 9-3, Sun closed • [www.smithpharmacyrx.com](http://www.smithpharmacyrx.com) • Email: [nic@smithpharmacyrx.com](mailto:nic@smithpharmacyrx.com) • We accept all major insurances.